



Dr. M. L. Butler
Dr. S. W. Thompson
Dr. L. Barker
Dr. Q. Deans
Dr. S. Harding

Waterloo Medical Centre
178 Waterloo Road
Blackpool
FY4 3AD

Assisted by: –
Dr Richard Greiss

Tel: 01253 344219/348619

FRIENDS AND FAMILY TEST RESULTS December 2023

Number of responses received: 81

Friends and Family Test Question:

“We would like you to think about your recent experience of our service. Overall how was your experience of our service ?”

Very Good	Good	Neither good or poor	Poor	Very Poor	Don't Know
59 (73%)	17 (21%)	1 (1%)	1 (1%)	3 (4%)	0 (0%)

Therefore 94% of the patients advised that they had a very good or good experience with the surgery.

**FOR THOSE THAT PARTICIPATED.
THANK YOU.**